

CQO & THE TRIPLE AIM: SUPPLY CHAIN'S STRATEGIC CONNECTION

THE INSTITUTE FOR HEALTHCARE IMPROVEMENT (IHI)'S TRIPLE AIM CALLS FOR:

- 1** Improving the patient experience of care (including quality and satisfaction)
- 2** Improving the health of populations
- 3** Reducing the per capita cost of healthcare

CONNECTING THE TRIPLE AIM & SUPPLY CHAIN

SUPPLY CHAIN ALIGNMENT

IHI SUGGESTED COMPONENTS OF A SYSTEM THAT FULFILL THE TRIPLE AIM

HEALTHCARE INFORMATION TO INDIVIDUALS AND FAMILIES

Supply chain processes that support care givers as well as the products that are selected and sourced directly and indirectly impact patient safety and patient satisfaction. Supply chain is a stakeholder in promoting the use of data and analytics that supports a culture of evidence based practice.

REDESIGN OF "PRIMARY CARE SERVICES" AND STRUCTURES

Supply chain will need to expand its scope across medical specialties, hospitals and community services. Supply chain supports this continuum of care, and manages total cost of care through standardization of process, supplies, and value analysis.

PREVENTION AND HEALTH PROMOTION

Knowledge builds the tools needed to boost the relationships supply chain has with its suppliers where focus can be on prevention. This increased awareness of new preventive initiatives helps supply chain to assist with the coordination and integration of primary care services in the community. Supply chain's unique position allows for regular communication with people from all aspects of the organization as well as external stakeholders.

COST CONTROL PLATFORM

Providers will be rewarded for improvements in cost and quality via metrics that are contained in the Value Based Purchasing Domains such as Medicare Spending Per Beneficiary, HCAPHS, and others that support CQO including Supply Expense per CMI Adjusted Discharge and relevant Truven analytics. Supply chain embraces these new measures as it expands its scope and manages the total cost of care across medical specialties, hospitals, and community services.

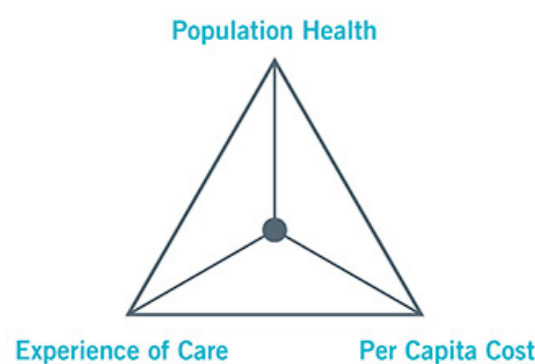
SYSTEM INTEGRATION

Supply chain understands organizational performance improvement goals and creates alignment within the supply chain strategic plan to support them. As a part of the improvement team that identifies clinical practice variation, supply chain is able to pinpoint where this drives total cost of care increases via device or supply utilization variation.

CLEAR AND IMPORTANT CONNECTIONS CAN, AND SHOULD, BE MADE BETWEEN THE CQO MOVEMENT AND THE GOALS OF THE TRIPLE AIM.

IHI TRIPLE AIM:

The Institute for Healthcare Improvement (IHI) Triple Aim is a framework developed to describe an approach to optimizing health system performance.



CQO MOVEMENT:

The AHRMM Cost, Quality, and Outcomes (CQO) Movement refers to the intersection of Cost, Quality, and Outcomes, with a more holistic, rather than independent, view and correlation between:

COST – all costs associated with delivering patient care and supporting the care environment

QUALITY – patient-centered care aimed at achieving the best possible clinical outcomes

OUTCOMES – financial reimbursement driven by outstanding clinical care at the appropriate costs



CQO: The Future of Healthcare Supply Chain

FOR MORE INFORMATION, VISIT WWW.AHRMM.ORG/CQO



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